SEAN HYUN-MYUNG JO

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SPECIALTIES:

Design thinking / problem solving, / project ideation, brainstorming and research / team working and networking / product development and innovation / sketching and rendering (hand drawing, Adobe Illustrator and Photoshop) / CAD (SolidWorks, AutoCAD) / 3D Photo-realistic rendering (Photoview 360) / prototyping and material knowledge / packaging / graphic design / photography / branding.

EXPERIENCE:

Nov 2013 –Aug 2014 Nationwide Insurance : Raleigh, North Carolina

Claims Specialist 1: Non-Injury: Interviewing policyholders, claimants and witnesses to gather information about incident.

* Investigate and process claims filed by policyholders/claimants after verifying applicable policies.
* Provide excellent service to accommodate customers’ needs.

June 2013 – Present Korean First Baptist Church : Raleigh, North Carolina

Graphic Designer / Community Service Worker: Communicating with pastor on necessary content placed into service handouts.

* Designing graphics for service handouts in both digital and print formats.

May 2013 – Present Diverse Homes, LLC : Cary, North Carolina

Designer / Landscaping Supervisor : Creating and modifying floor plans for residential remodeling and renovations.

* Communicating, consulting and collaborating with supervisor and clients on ideas and plans for renovations (e.g. floor plans, designs, colors, fixtures, etc.).
* Supervising team during landscaping projects.

May 2013 – Present Metrobrokers : Raleigh, North Carolina

Office Manager : Maintaining office services by organizing office operations and procedures (e.g. designing and organizing filing systems).

* Contributing to team efforts by working and collaborating to accomplish needed results.
* Consulting and communicating with clients.

Sept 2011 – Aug 2012 AKASHA-US Inc. : Ann Arbor, Michigan

Designer – Brand Packaging: Created new packaging for the seasonal and private level products, communicate and follow up with overseas suppliers on the approval of the prototypes and final products.

* Member of a 4 person design team and a cross functional team consisting of the head quarters and overseas key corporate personnel on re-designing of the company's website.
* Created key client presentations from content, layout and graphics.

­EDUCATION:

2007 - 2011 Parsons The New School For Design : New York, New York

* Bachelors of Fine Arts in Product Design, Class of 2011

2003 - 2007 Cary Academy : Cary, North Carolina

* Class of 2007

­CERTIFICATION:

Mar 2015 CSWA

* SolidWorks Associate – Mechanical Design

Nov 2013 North Carolina Department of Insurance

* Company/Independent Firm Adjuster License

Dec 2013 South Carolina Department of Insurance

* Adjuster License